

City of Greater Sudbury – Working for You

A collection of Greater Sudbury statistics to help assess and measure performance over time and across service areas.

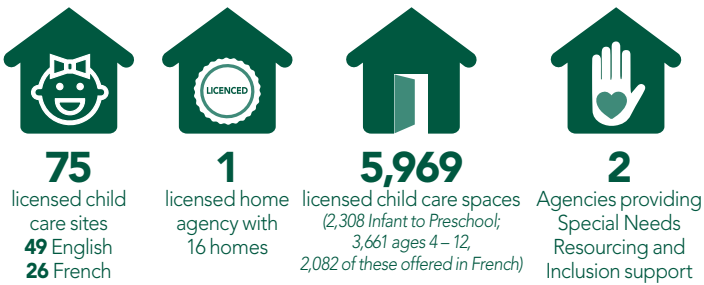
Children Services

2018

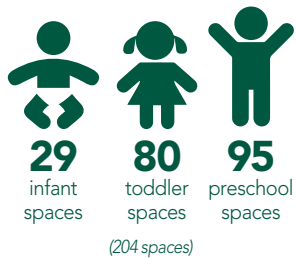
Children Services works in partnership with community stakeholders and on behalf of the Ministry of Education to plan, fund, ensure the accessible, high-quality, efficient and responsive delivery of:

- ✓ Licensed child care services
- ✓ EarlyON Child and Family Centres
- ✓ Integration and inclusion services for special needs children
- ✓ Child care subsidy program

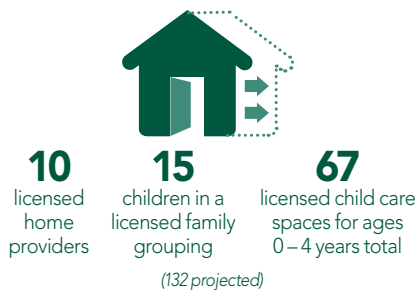
Agencies, Sites and Spaces



2017-2018 Licensed child care expansion included



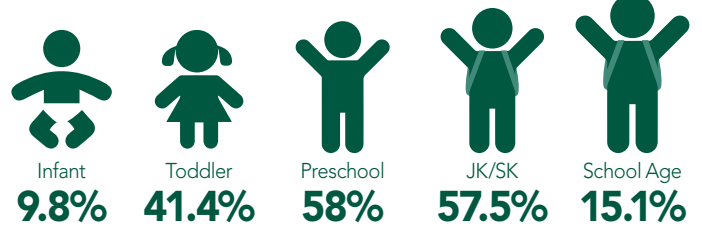
2019 Approved Expansions



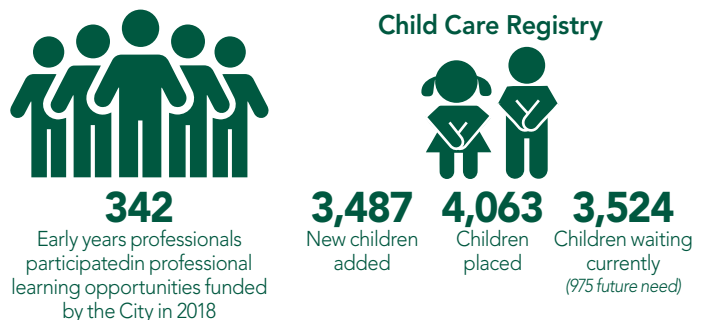
Usage



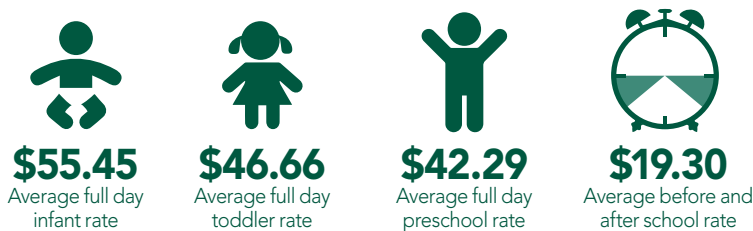
% of space available per population age



Child Care Registry



Licensed Child Care Fees for Non-Subsidized Families



Applications for Child Care Subsidy

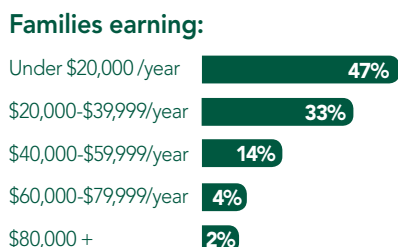
From first contact requesting child care subsidy to approval



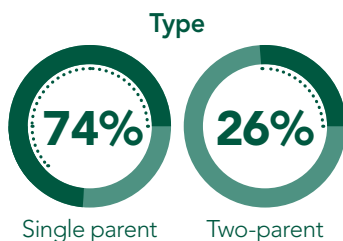
Child Care Subsidies



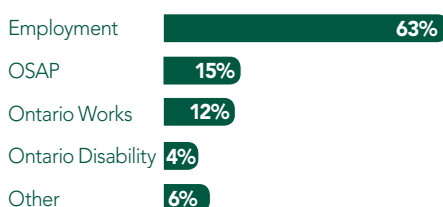
Net Family Income for Families who received subsidies in 2018



Subsidized Family



Main source of income



Child Care Registry Applications by Location

	Total Children Placed	Average # of Active Applications per Child Care location
Valley East	737	93
New Sudbury	711	284
South End	648	468
Rayside Balfour	574	73
Nickel Centre	430	164
Downtown/ Flour Mill/ Donovan	426	211
West End/ Bell Park	271	371
Walden	181	56
Minnow Lake	134	140

311 - Citizen Service

April 2019

15,151
Calls answered by 311



997
Heaviest Day
April 29
(Landfill information due to nice weather on the weekend)



87%
of calls answered
within 20 seconds

66%
of calls were resolved
by the 311 operator



Top Citizen Requests

- Water valve repair requests
- Potholes
- Water ponding on road
- By-law requests

Social Media and Website Statistics

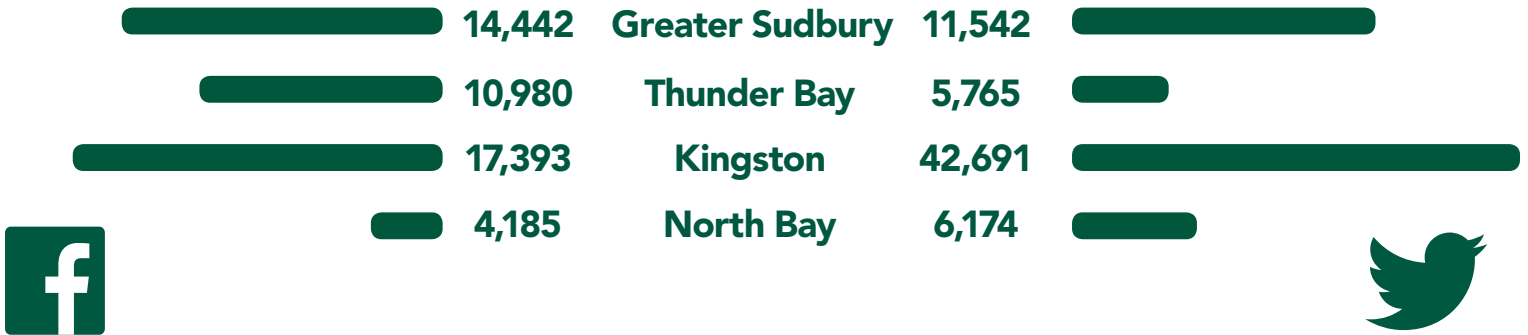
Connecting with our community through two-way communication



Facebook

Twitter Likes

As of April 29, 2019



GreaterSudbury.ca

April, 2019

▼ **136,542**

Times someone viewed our website

▼ **81,416**

Different people viewed our website

▼ **301,842**

Pages were viewed

▼ **2.21**

Average pages people viewed each time they visited

▲ **1:47**

Average time someone has spent on our website per visit



Top 5 page popularity

- Jobs
- Transit
- Sudbury Arena
- Tenders
- Events

Get in touch with us: www.greatersudbury.ca