

City of Greater Sudbury Working for You

A collection of Greater Sudbury statistics to help assess and measure performance over time and across service areas.

2018 Garbage and Recycling



91%
Blue Box
participation rate

10,844
Blue Boxes
provided

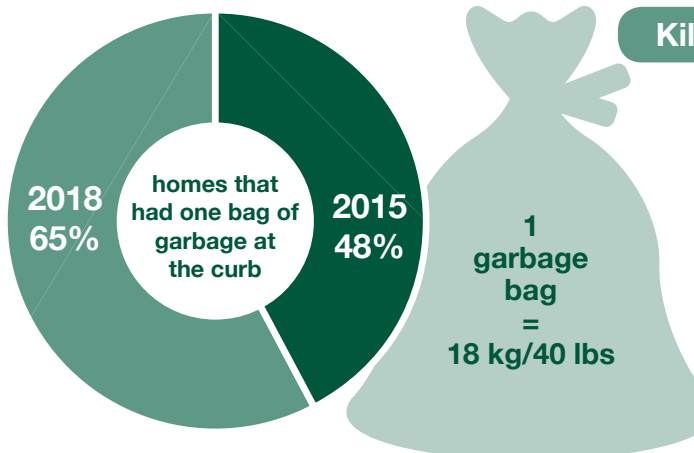


1,885
Big Blues
sold



27%
Green Cart
participation

1,784
Green Carts
provided



Kilograms of residential waste disposed per household:

553 kg
in 2016



527 kg
in 2017



510 kg
in 2018



2018 Special Support Programs

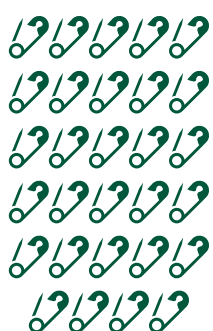


312
Home Visits and
Field Inspections



88
Diaper Waste
Support
Program Participants

29
Cloth Diaper Support
Program Rebates



62
Medical
Circumstance
Support Program
Participants



4,264
bag tags
distributed to
Medical
Circumstance
Support
Participants

2018 Residential Recycling



9,296 tonnes
of Blue Box material
diverted – about
the weight of the
Eiffel Tower



2,269 tonnes
of Green Cart
material
diverted – about
the weight
of two cranes



1,421
Waste Wise app
subscribers



70
volunteer groups and
469
participants collected litter

311 Citizen Service

May 2019

17,780

Calls answered by 311



985

May 13, 2019
Tipping fee holiday begins



73%

of calls answered
within 20 seconds

61%

of calls were resolved
by the 311 operator



Top 5 calls

- Tipping Fee Holiday
- Street Sweeping
- Trees and Parks
- Water ponding on roads
- Water valve repair requests

Social Media and Website Statistics

Connecting with our community through two-way communication

Facebook Likes

Twitter Likes

As of June 28, 2019



GreaterSudbury.ca

May 2019

▼ 135,230

Number of times someone
viewed our website

▼ 80,562

Number of individuals who
viewed our website

▼ 294,758

Number of pages
that were viewed

▼ 1.68

Average number of pages
viewed per visit

▼ 1:32

Average amount of time
on our website per visit



Top 5 pages viewed

- Jobs
- Transit
- Landfills
- Recycling
- Arena Events



@greatersudbury

311 Service At Your [✓]À votre

