

City of Greater Sudbury Working for You

A collection of Greater Sudbury statistics to help assess and measure performance over time and across service areas.

Road Maintenance

Winter Maintenance

January - March 2019

388^{cm}
or **13^{FT.}**
snowfall
(record setting)



10
call outs

of all staff and contractors
(8 cm of snow or more)



2x
the average
snow fall

in January and February

Snow removal



Salt and/or sanding begins on major roads as snowfall begins



Plows begin on major roads at 5 cm of snowfall and last for the duration of the storm



Plows begin on residential and rural roads after 8 cm of snowfall and continue for the duration of the storm



Sidewalks plowed and sanded after 8 cm of snowfall and continue for the duration of the storm



All roads plowed once within 24 hours of the end of a snowstorm



86 city staff

25
plow operators
(x2 shifts = 50)



24
sidewalk operators



12
misc. equipment operators
general labour



Snow removal includes



- Cleaning bus shelters
- Clearing downtown sidewalks
- Sight lines at intersections
- Lane widening



81 contractors

10
loader/4x4 operators



28
plow/grader operators
(x2 shifts = 56)



15
bus stop general snow removal crews



Pothole repair

Must be repaired within



68,750
potholes

January - April 2019

25% increase over the 5-year average



4 days
Highway over 91 km/h speed limit including Kingsway, Barry Downe, Paris, Regent



7 days
Smaller roads
Brady Street or Elm Street



2 weeks
Residential area roads

311 Citizen Service

March 2019

16,851

Calls answered by 311



982

March 20, 2019
flooding / water ponding



64%

of calls answered
within 20 seconds

74%

of calls were resolved
by the 311 operator



Top 5 calls

- Snowbanks/sightline issues
- Pushing snow across roadway
- Potholes
- Clearing catch basins and storm drains
- Water ponding and flooding

Social Media and Website Statistics

Connecting with our community through two-way communication

Facebook Likes

Twitter Likes

As of April 29, 2019



GreaterSudbury.ca

February 2019

▲ 146,928

Times someone
viewed our website

▲ 83,830

Different people
viewed our website

▲ 338,470

Pages were viewed

▲ 2.30

Average pages viewed
each time they visited

▲ 1:27

Average time someone has spent
on our website per visit



Top 5 pages viewed

- Jobs
- Transit
- Sudbury Arena
- Tenders
- Public Skating

Get in touch with us: greatersudbury.ca

